

# 外来予約制診療における診察予約枠の予約率に影響を与える要因分析

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## BACKGROUND

Today the regional collaboration features and differentiation of medical institutions is progressing, outpatient care of acute care institution not only the management of the medical institution, and has become one of the factors that affect each other even regional medical think. Its efficiency is desirable from many fields.

## OBJECTIVE

Factors that affect the reservation rate, taking into account such as the idea of a doctor for it also situation, the introduction and reverse introduce in the region and the characteristics of the patient, and to consider the impact on the reservation rate.

## METHODS

The cross-sectional study by the merging of questionnaire data and business data. And calculate the "reservation rate of the reservation frame" of each doctor from accepting reservations for the purpose of data variables. Situation 1. medical situation, 2. Patient characteristics, and 3. Region, questionnaire data to 4. Physician as an explanatory variable. I was subjected to multivariate analysis with these data.

## RESULTS

There were seven items factors that affect the reservation rate. Average age of patients, Average consultation time , First visit the number of patients , Follow up visit number of patients , Doctor thinks you want to examination many patients , Doctor to reserve if necessary clinical , Pediatric doctor

## CONCLUSIONS

I found that factors multifaceted have effect on the reservation rate.